

Visit one location of McDonald's, Subway, or Taco Bell, and collect data on one customer. You do not have to buy anything; you can observe someone else, or you can be a customer and collect data on your own service experience. The data must come from a customer inside—do not use customers at the drive-thru.

Observer name: _____						
Date: _____	Time: _____					
Day of week: <input type="radio"/> Sun	<input type="radio"/> Mon	<input type="radio"/> Tues	<input type="radio"/> Wed	<input type="radio"/> Thurs	<input type="radio"/> Fri	<input type="radio"/> Sat
Restaurant chain: <input type="radio"/> McDonald's	<input type="radio"/> Subway	<input type="radio"/> Taco Bell				
Address of restaurant: _____						
Number of seconds customer spent in line: _____						
Number of seconds for customer to be served: _____						

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